



QHSE POLICY STATEMENT

Muller Dordrecht strives for continuous improvement as Muller Dordrecht is dedicated to satisfy requirements and expectations of its customers. Muller Dordrecht commits itself to a policy which supports continuous improvement aimed at quality, safety, health, and the environment. Muller Dordrecht expects to deliver and continuously improve its services.

Quality:

- Muller Dordrecht believes the quality of its services are essential for proper functioning.
- We strive to ensure that every customer is a satisfied customer. When your transport seems impossible, our job is just getting started.
- Our customers provide us feedback regularly, feedback we use to improve quality.
- Possible improvements are discussed during meetings or during informal contact moments.
- Processes are to be arranged in such a way that achieves the highest quality of our service.

Health and Safety:

- Muller Dordrecht aims to pursue its services with zero accidents and injuries.
- The Board shall ensure that employees work in healthy and safe working conditions.
- If injury takes place, regulations prescribe minimalizing any negative outcomes.
- The safety policy is focused on learning from our mistakes.
- Muller Dordrecht sets high standards for safety and wants to lead the way in the field of safety.
- If a customer wants us to apply stricter safety guidelines, we are willing to adapt as long as they do not violate the laws concerning or interfere with safety.
- The Board fosters practice of safety procedures and is focused on preventing that unsafe situations reoccur.
- Employees in Muller Dordrecht are up duty with all necessary protective equipment. Maintaining equipment and making sure our employees have the needed skills, is a standard at Muller Dordrecht.

Environment:

- Muller Dordrecht aims to pursue its services with zero environmental accidents.
- The Board is involved in sustainability and strives to minimize damage to the environment.
- Employees are instructed to sail as economically and efficiently as possible.
- Paper-work is minimized as much as possible.

This policy is communicated within Muller Dordrecht and spread at all levels. Both the Board and employees have priority in implementing this policy within the organization.

A handwritten signature in black ink, appearing to read 'A.T. Muller', is written over a circular stamp or seal.

A.T. MULLER
Chief Executive Officer of Muller Dordrecht
26 July, 2016